



Level 1 Raised Flooring

## Accessibility Statement

Level 1 Raised Flooring is committed to ensuring digital accessibility for all users, including people with disabilities. We are continually improving the user experience for everyone and applying relevant accessibility standards.

### Our Commitment

We aim to make our website accessible and usable for the widest possible audience, regardless of technology or ability. Our goal is to follow best practices defined by the World Wide Web Consortium and to work toward compliance with the **Web Content Accessibility Guidelines (WCAG) version 2.1 Level AA** wherever possible.

### Measures to Support Accessibility

Level 1 Raised Flooring takes the following measures to ensure accessibility:

- Designing pages with clear structure and consistent navigation
- Providing alternative text for meaningful images
- Ensuring sufficient colour contrast for readability
- Supporting keyboard navigation where possible
- Using responsive layouts to support assistive technologies and mobile devices
- Regularly reviewing the website for accessibility improvements

### Ongoing Improvements

We recognise that accessibility is an ongoing effort. We continue to review and update our website to improve usability and accessibility for all visitors.

### Feedback and Contact Information

If you experience any difficulty accessing content on this website, or if you require information in an alternative format, please contact us and we will do our best to assist you.

**Email:** [info@level1raisedflooring.co.uk](mailto:info@level1raisedflooring.co.uk)

**Phone:** 020 4547 6400

When contacting us, please include:

- The web page address (URL) of the content
- A description of the issue
- The type of assistive technology you are using (if applicable)

### Enforcement Procedure

If you are not satisfied with our response to any accessibility concern, you may contact the **Equality Advisory and Support Service (EASS)** for further guidance.

### Statement Preparation

This statement was prepared on **09/03/2026** and will be reviewed regularly to ensure it remains accurate and up to date.

Signed: Andrew Kemp - Managing Director

Date: 09/03/2026